

## **NetNite Beirut**

Building the technical community

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@nellybaz

#### **Abstract**

Growing a membership base can be simple, however, creating and engaging a community can become a harder task. NetNite events showcase an example of how we created a technical community in Beirut that is shifting to determining and mapping expertise within the community.



#### **Project Summary**

#NetNite is a series of events organized by the Internet Society | Lebanon Chapter, and happening monthly to provide knowledge and information on new technologies in the world related to the Internet.

Tackling several topics to reach and attract the technical community and engage them in a dialogue around the challenges we face today and what could be the possible solutions. The topics we raised where: IoT, the Dark Net, Freedom of Speech, IPv6, and working in an exponentially evolving world.



On Monday Feb

2017 **1** 

Registration at 6:30 P.M. Berytech Mathaf, Third Floor







Jad El Cham
Certified IPv6 Trainer



Meet new friends, discuss policies, explore digital rights, and know about new trends and challenges.

Networking over pizza and beverages will follow.















### **Project Background and Purpose**

Internet issues are many in Lebanon, ranging from lack of transparency & corruption to lack of public engagement. As the members were not motivated to take part in a lost battle, thus they didn't feel invited to take part of the change on a country level, so we wanted them to be welcomed to the multi-stakeholder decision making process that the Internet Society adapts.

The first step to acknowledge that change is needed by becoming fully aware of the situation from different perspectives. Creating and engaging the community was an essential element, but it has to be backed by capacity building.

The members need to be fully aware of the situation prior to engaging in an activity. We found that NetNite is a solution that would cover both aspects within its informative part with the talk/presentation and its networking and engagement aspect with the second part of the event.

#### **Objectives**

- Engaging members in technical and critical subjects.
- •Creating awareness of ISOC Lebanon Chapter.
- Attracting new members to join our chapter.
- •Spreading knowledge about Internet related topics.
- •Engaging the community in a dialogue.

### **Topics Covered**

>>> Oct 13, 2016 6:30 PM: #NetNite **IoT Networks** with Marc Nader

Attendees: 45

>>> Nov 24, 2016 6:30 PM: Living and working in an exponentially evolving world

#NetNite with Tarek Dajani.

Attendees: 43

>>> Dec 29, 2016 6:30 PM: **The DARK NET** #NetNite with Christian Karam

Attendees: 299

>>> Jan 19, 2017 6:30 PM: **The Digital Legal Framework** #NetNite with Dr. Charbel Kareh

Attendees: 66

>>> Feb 13, 2017 6:30 PM: IPv6 Operating Trends and Challenges with Nathaly Trenaman and Jad El Cham.

#### **Lessons Learned**

- Online Marketing is essential for reaching to the widest audience available.
- Not everyone registered will show up (50% no shows) but it is essential to have attendees register for tickets to track attendance
- It seems that 3 factors influence the number of attendees: Speaker, topic, timing (holiday)
- Open the event to non-members even though non-members are a mix bag of people.
- The format of having (30 minutes) registration and post-talk gathering (60 minutes + pizza & beverages) is ideal to allow networking and to engage new members of the community
- Impact | Post-NetNite surveys revealed that 100% are likely to attend another event, however number of new repeat attendees that become part of the community is very small

#### **Recommendations**

- Create follow up activities to deepen community engagement and increase the network of technical people (such as creating a national Networks Operators Group NOG)
- Think of ways to make people work together for a common cause; ask ISPs to speak about a common problem.
- •Collective intelligence is a powerful tool. The questions asked during the talks can reveal the next steps one should take.
- Post-event surveys are an essential foundation to build on top of what you have achieved.
- Always create a positive, transparent atmosphere.
- •And keep in mind when you are leading a community, where do you want it to go and what is it that you want it to achieve.



NetNite has been a success with the effort of all the board at the Internet Society Lebanon Chapter.

Thank you all for your help.

# Thank you.

Get in touch nelly.baz@isoc.org.lb @nellybaz